INBOUND OPERATOR PROFILE

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Contact USA is a Destination Management Company established in Plantation, Florida in 2005. Contact USA has three departments: FIT – Individuals, Families, Small Groups  Group – 10 or more people  MICE – Meetings, Incentives Convention and Exhibitions  Whether you are traveling for leisure or business, our team can meet your requirements, from flight tickets to your favorite sightseeing excursions. Stay in the best hotels and enjoy unique experiences. Contact USA is a team of 20 professionals working with travel agencies all over the world. We have a network of representatives and sales agents in France, Poland and Germany managing daily demands and ensuring local support.

Business classification:
- Wholesaler
- Inbound/Receptive Tour Operator
- Bed Bank
- DMC

Type of travelers (check all that apply):
- Group
  (Average size of group: _____)
- Customized
- Leisure
- Corporate
- FIT
- Scheduled
- MICE
- Students

Percentage of business that is:
- 100%  B2B - Business-to-Business
- 100%  B2C - Business-to-Consumer
- 100%  Other:

Percentage of business that is international inbound to the U.S.: 100%

Estimated number of room nights for 2022: 70000

Percentage of tour/hotel types utilized by your travelers:
- Budget/Economy
- Standard/Moderate
- First Class/Superior
- Luxury/Deluxe

Number of years conducting international inbound travel to the U.S.: 17
Percentage of travelers during:
- Winter: 5%
- Spring: 40%
- Summer: 15%
- Fall: 40%

Product and package overview: types of products purchased:
- Accommodations
- Airfare
- Dining
- Entrance Tickets
- One-Day Tours
- Shopping
- Transportation
- Other: Cruises

How do you contract with hotels/suppliers:
- Group Rates
- Static Rates
- Connectivity
- Other: Own reservation site

Types of packages offered:
- Cruise Holidays
- Cultural/Historical Tours
- Custom Tours (Shopping, Sports, Luxury, Culinary)
- Entertainment/Special Events
- Medical/Wellness Travel
- National Parks
- Religious Travel
- Student/Language Immersion Tours
- Adventure/Outdoor Tours

U.S. destinations served:
- Entire United States
- PACIFIC (Alaska, California, Hawaii, Oregon, Washington)
- WEST (Colorado, Idaho, Montana, Nevada, North Dakota, South Dakota, Utah, Wyoming)
- SOUTHWEST (Arizona, New Mexico, Oklahoma, Texas)
- MIDWEST (Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Nebraska, Ohio, Wisconsin)
- SOUTHEAST (Alabama, Arkansas, Florida, Georgia, Kentucky, Louisiana, Mississippi, Missouri, North Carolina, South Carolina, Tennessee, Virginia, Washington, DC, West Virginia)
- NORTHEAST (Connecticut, Delaware, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont)
- USA TERRITORIES (American Samoa, Guam, Northern Mariana Islands, Puerto Rico, U.S. Virgin Islands)

Top markets served (countries of origination):
- USA, France, Germany, Belgium, Italy, New Zealand

What are you looking for from Suppliers/DMOs in 2022/2023: